



ETA[®] International Information Technology Certifications



Computer Service Technician (CST)

The Computer Service Technician performs hardware servicing and provides systems software skills for personal computers. The knowledge used includes Computer Assembly/Disassembly; Motherboards; Buses; System Resources; Processor Characteristics; Physical and Electronic Memory Characteristics; Secondary Storage Devices; Peripheral Devices; Ports; Power Concepts and Supplies; Basic Networking; Portables; Digital Concepts; Troubleshooting/Preventive Maintenance; Operating Systems; File Management; Safety, Security and Workplace Practices. **\$80**

Information Technology Security (ITS)

The Information Technology Security certification covers all areas of cybersecurity for information technology. ITS-certified specialists are expected to have the major knowledge, skills, and abilities in order to perform the professional tasks associated with the development of security plans and processes for information technology and cybersecurity. This certification identifies a specialist's knowledge of computer hardware and software security measures as well as wireless communications security, device security, cryptography, social engineering, virus detection/mitigation, troubleshooting, disaster prevention/recovery and site risk analysis. It is highly suggested that an ITS have prior computer systems and computer networking experience. **\$105**

Network Systems Technician (NST)

A Network Systems Technician is a network professional who is expected to obtain knowledge of computer network basic concepts, which are applicable to the various specialty areas of the computer industry. The NST must be familiar with the following: Computer Network Terminology, Network Administration, Wide Area Networks and Devices Used to Extend Networks, Network Architectures, Computer Network Topologies and Classifications, Network Services, Network Operations, Network Standards, Troubleshooting LAN/WAN Test Equipment, Network Server and Workstation Computer System Hardware, Network Operating Systems, and Disaster and Security Planning for Networks. **\$105**

Wireless Network Technician (WNT)

The Wireless Network Technician is a network professional who is expected to obtain knowledge of the operation and maintenance of wireless networking concepts, RF and IR propagation and modulation technologies, which are applicable to all the various specialty areas of the wireless networking industry. Once the WNT has acquired these skills and knowledge, the technician will be able to enter employment in any part of the networking industry. With minimal training in areas unique to the specific products, the WNT should become a productive member of computer industry workforce. **\$80**